

# Balance plans

Underwritten by Blue Shield of California Life & Health Insurance Company.

Balance Plan 1000

Balance Plan 1700

Balance Plan 2500

These PPO plans offer a sensible balance of comprehensive benefits with relatively low deductibles.

## Is a Balance plan right for you?

You have a family and want the balance of solid coverage with a relatively low deductible and rates. Balance<sup>SM</sup> plans provide coverage for preventive care, doctor's office visits, generic prescription drug coverage, and emergency room care right away, before you meet your deductible. Additionally, they offer easy access to chiropractic care and acupuncture, and a wide range of other quality benefits. All Balance plans feature the same copayments, so you can choose which deductible amount best suits your needs.

## Balance plan advantages

A variety of deductibles to choose from.

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The plan's copayment/coinsurance maximum includes your medical deductible, so you'll pay only up to the copayment/coinsurance maximum in a calendar year for most services.

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Doctor's office visits are provided for a fixed copayment (\$30) before you need to meet the deductible.

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Generic prescription drugs for \$10, and brand-name prescription drug coverage too.

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Preventive care at no additional cost.

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Includes benefits for chiropractic care and acupuncture.

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## Uniform Health Plan Benefits and Coverage Matrix

**THIS MATRIX IS INTENDED TO BE USED TO HELP YOU COMPARE COVERAGE BENEFITS AND IS A SUMMARY ONLY. THE POLICY FOR INDIVIDUALS AND FAMILIES SHOULD BE CONSULTED FOR A DETAILED DESCRIPTION OF COVERAGE BENEFITS AND LIMITATIONS.**

|  | Balance Plan 1000  | Balance Plan 1700  | Balance Plan 2500   |
|--|--|--|---|
| <b>Deductible*</b>   | \$1,000 (\$2,000 family)   | \$1,700 (\$3,400 family)   | \$2,500 (\$5,000 family)  |
| <b>Coinsurance</b>   | 30% with preferred providers,<br>50% with non-preferred providers  | 30% with preferred providers,<br>50% with non-preferred providers  | 30% with preferred providers,<br>50% with non-preferred providers   |
| <b>Calendar-year copayment/coinsurance maximum</b> (includes the plan deductible – some services do not apply) | Services with preferred providers:<br>\$5,500 (\$11,000 family)<br>Services with all providers:<br>\$8,500 (\$17,000 family) | Services with preferred providers:<br>\$6,500 (\$13,000 family)<br>Services with all providers:<br>\$9,500 (\$19,000 family) | Services with preferred providers:<br>\$7,500 (\$15,000 family)<br>Services with all providers:<br>\$10,500 (\$21,000 family) |
| <b>Lifetime maximum</b>  | No limit   | No limit   | No limit  |

The benefits below apply to all Balance plans.

- Plan benefits provided before you need to meet any medical deductible are shown below with a dot. For all benefits without a dot, you are responsible for all charges up to the allowable amount or billed charges with preferred and non-preferred providers until the deductible is met. At that point, you will be responsible for the copayment or coinsurance noted in the chart below when accessing preferred and non-preferred providers.

## Covered services

## Member copayments

| Subject to the plan deductible, unless noted.   | With preferred providers, <sup>1</sup> you pay | With non-preferred providers, <sup>1</sup> you pay |
|---|--|--|
| <b>Professional services</b>  |  |  |
| Office visits   | \$30 <sup>2</sup> •                            | 50%  |
| <b>Preventive care</b>  |  |  |
| Annual routine physical exam, well-baby care office visits, and gynecological exam office visit (includes Pap test or other approved cervical cancer screening tests, routine mammography, and immunizations when received as part of the preventive care exam) | \$0 •  | Not covered  |
| <b>Outpatient services</b>  |  |  |
| Non-emergency services and procedures   | 30%  | 50% <sup>2,3</sup>                                 |
| Outpatient surgery in hospital  | \$250/visit + 30%                              | 50% <sup>2,3</sup>                                 |
| Outpatient surgery performed in an ambulatory surgery center (ASC)  | 30%  | 50% <sup>2,4</sup>                                 |
| Outpatient or out-of-hospital X-ray and laboratory  | 30%  | 50%  |

\* Benefits for covered brand-name prescription drugs are subject to a separate brand-name drug deductible per person per calendar year. Balance plans have a \$500 brand-name drug deductible.

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# Balance plans

| Covered services<br>Subject to the plan deductible unless noted.   | Member copayments   |  |
|--|---|--|
|  | With preferred providers, <sup>1</sup> you pay                | With non-preferred providers, <sup>1</sup> you pay           |
| <b>Hospitalization services</b>  |   |  |
| Inpatient physician visits and consultations, surgeons and assistants, and anesthesiologists   | 30%   | 50%  |
| Inpatient semiprivate room and board, services and supplies, and subacute care   | 30%   | 50% <sup>2,3</sup>   |
| Bariatric surgery inpatient services (pre-authorization required: medically necessary surgery for weight loss, only for morbid obesity) <sup>5</sup> | 30%   | 50% <sup>2,3</sup>   |
| <b>Emergency health coverage</b>   |   |  |
| Emergency room services (\$100 copayment/visit waived if the member is admitted directly to the hospital as an inpatient)                            | \$100/visit + 30% ●   | \$100/visit + 30% ●  |
| ER physician visits  | 30%   | 30%  |
| <b>Ambulance services</b> (surface or air)   | 30%   | 30%  |
| <b>Prescription drug coverage</b> (outpatient)   |   |  |
|  | <b>At participating pharmacies</b><br>(up to a 30-day supply) | <b>Mail service prescriptions</b><br>(up to a 60-day supply) |
| Generic formulary drugs  | \$10/prescription <sup>2</sup> ●                              | \$20/prescription <sup>2</sup> ●                             |
| Formulary brand-name drugs   | \$35/prescription <sup>2,4</sup>                              | \$70/prescription <sup>2,4</sup>                             |
| Non-formulary brand-name drugs   | \$50 or 50%, whichever is greater/prescription <sup>2</sup>   | \$100 or 50%, whichever is greater/prescription <sup>2</sup> |
| Brand-name drug deductible (brand-name drugs are subject to a brand-name drug deductible per person, per calendar year)                              | \$500   |  |
|  | <b>With preferred providers,<sup>1</sup> you pay</b>          | <b>With non-preferred providers,<sup>1</sup> you pay</b>     |
| <b>Durable medical equipment</b>   | 30%   | 50%  |
| <b>Mental health services<sup>7</sup></b>  |   |  |
| Inpatient hospital facility services   | 30%   | 50% <sup>2,3</sup>   |
| Inpatient physician services   | 30%   | 50%  |
| Outpatient visits for severe mental health conditions  | \$30 <sup>2</sup> ●   | 50%  |
| Outpatient visits for non-severe mental health conditions (up to 20 visits per calendar year combined with chemical dependency visits) <sup>8</sup>  | 30%   | Not covered  |
| <b>Chemical dependency services<sup>7</sup></b> (substance abuse)  |   |  |
| Inpatient hospital facility services for medical acute detoxification  | 30%   | 50% <sup>2,3</sup>   |
| Inpatient physician services for medical acute detoxification  | 30%   | 50%  |
| Outpatient visits (up to 20 visits per calendar year combined with non-severe mental health visits) <sup>8</sup>                                     | 30%   | Not covered  |
| <b>Home health services</b> (up to 90 pre-authorized visits per calendar year)   | 30%   | Not covered  |

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## Covered services

## Member copayments

| Subject to the plan deductible unless noted.   | With preferred providers, <sup>1</sup> you pay | With non-preferred providers, <sup>1</sup> you pay |
|--|--|--|
| <b>Other</b>   |  |  |
| <b>Pregnancy and maternity care</b>  |  |  |
| Outpatient prenatal and postnatal care   | Not covered                                    | Not covered  |
| Delivery and all necessary inpatient hospital services   | Not covered                                    | Not covered  |
| <b>Family planning</b>   |  |  |
| Consultations, tubal ligation, vasectomy, elective abortion  | 30%  | Not covered  |
| <b>Rehabilitation services</b> (up to 20 visits per calendar year combined with speech therapy visits)                                       |  |  |
| Provided in the office of a physician or physical therapist  | 30%  | 50%  |
| <b>Chiropractic services</b> (up to 15 visits per calendar year combined with acupuncture – Blue Shield's payment is limited to \$25)        | 50%  | Not covered  |
| <b>Acupuncture</b> (up to 15 visits per calendar year combined with acupuncture and chiropractic – Blue Shield's payment is limited to \$25) | 50%  | 50%  |
| <b>Out-of-state services</b> (full plan benefits covered nationwide with the BlueCard Program)   | 30% with BlueCard participating providers      | 50% with all other providers                       |

**Please note:** Benefits are subject to modification for subsequently enacted state or federal legislation.

- Plan benefits provided before you need to meet the medical deductible.
- 1 Member is responsible for copayment or coinsurance in addition to any charges above allowable amounts. The coinsurance indicated is a percentage of the allowable amounts. Preferred providers accept Blue Shield allowable amounts as payment in full for covered services. Non-preferred providers can charge more than these amounts. When members use non-preferred providers, they must pay the applicable copayment or coinsurance plus any charges that exceed Blue Shield's allowable amount. Charges above the allowable amount do not count toward the copayment/coinsurance maximum.
  - 2 These copayments/coinsurance do not count toward the copayment/coinsurance maximum, and will continue to be charged once the copayment/coinsurance maximum is reached.
  - 3 For non-emergency hospital services and supplies received from a non-preferred hospital, Blue Shield's payment is limited to \$250 per day. Member is responsible for all charges that exceed \$250 per day.
  - 4 Participating ASCs may not be available in all areas. Regardless of their availability, you can obtain outpatient surgery services from a hospital, or an ASC affiliated with a hospital with payment according to your health plan's hospital services benefits. Blue Shield's payment is limited to \$150 per day. Members are responsible for all charges that exceed \$150 per day.
  - 5 Bariatric surgery is covered when pre-authorized by Blue Shield. However, for members residing in Imperial, Kern, Los Angeles, Orange, Riverside, San Bernardino, San Diego, Santa Barbara, and Ventura counties ("designated counties"), bariatric surgery services are covered only when performed at designated contracting bariatric surgery facilities and by designated contracting surgeons; coverage is not available for bariatric services from any other preferred provider, and there is no coverage for bariatric services from non-preferred providers. In addition, if prior authorized by Blue Shield, a member in a designated county who is required to travel more than 50 miles to a designated bariatric surgery facility will be eligible for limited reimbursement for specified travel expenses for the member and one companion. See Policy for details.
  - 6 If a member requests a brand-name prescription drug or the physician indicates "dispense as written" (DAW) for a prescription, when an equivalent generic drug is available, and the brand-name drug deductible has been satisfied, the member pays the generic copayment plus the cost difference between the brand and generic drug. Prescription coverage differs for home self-injectables. See Policy for details.
  - 7 Blue Shield has contracted with a specialized healthcare service plan to act as our mental health services administrator (MHSA). The MHSA provides mental health and chemical dependency services, other than inpatient services for medical acute detoxification, through a separate network of MHSA participating providers. Inpatient medical acute detoxification is a medical benefit provided by Blue Shield preferred or non-preferred (not MHSA) providers.
  - 8 For MHSA participating providers, initial visit treated as if the condition were a severe mental illness or serious emotional disturbance of a child. For MHSA non-participating providers, initial visit treated as an MHSA participating provider.

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